



TERMS AND CONDITIONS OF SALE

Discounts: Approved Dealers Only with current records on file.

Prices: Dealer discounts are based on most current price schedule. All prices and specifications are subject to change without notice. Prices do not include sales tax or shipping costs. Florida dealers must provide a Resale Certificate annually.

Payment Terms: C.O.D., C.I.A., MasterCard, Visa, American Express or Net Terms upon approval. Large orders may require a 25% deposit prior to manufacturing. Any enforcement of collection shall be commenced or filed in Orange County, Florida, and in accordance to Florida State Law. Returned checks are subject to \$30.00 NSF handling fee.

Freight: All freight is FOB Orlando. Shipping and handling will be added to each order.

Minimum Orders: No minimum order, however orders under U.S. \$25.00 are subject to a \$5.00 handling fee.

Delivery: Delivery schedules are based upon normal conditions. All items in stock are available for shipping within 24 hours after order is received and confirmed. If item is out of stock or back-ordered, please allow a maximum of 3-4 weeks to manufacture.

Returns: All returns must be sent pre-paid and accompanied by a Return Authorization Number (RMA#). No returns accepted on discontinued items or beyond 30 days of purchase. Credit for returned merchandise will be issued at the lowest of current prices and is subject to a 20% restocking fee, provided the unit is new and in saleable condition and in the original carton. Electrical spare parts and components are non-refundable. Due care must be exercised in packing merchandise to be returned and all packages should be adequately insured for the value of the merchandise. Proper protective material and original cartons must be used to prevent damage to units. Techni-Lux is not responsible for merchandise that is damaged in transit and reserves the right to refuse any return that is damaged by the carrier.

Claims: All claims of any shortage must be made within seven (7) days of receipt of merchandise. Any shortage or physical damage must be reported to carrier upon receipt of merchandise immediately and noted on shipping documents. Techni-Lux insures all packages and uses security tape as a preventive tamper measure. Techni-Lux strongly suggests that all packages are internally inspected immediately at arrival. Once product leaves our premises, all shipments become the legal property of the purchaser and signing at receipt constitutes acceptance of shipment received in good condition. Although we will make every effort to assist in the process of a claim, it is the purchaser's full responsibility to report damage and all information to the carrier directly.

Warranty: New products are guaranteed free of defects in workmanship and material. All equipment originating from US, England, Sweden or Italy come with a one (1) Year warranty, parts and labor, with the exception of shipping. All equipment originating from Taiwan and China come with a (90) Day warranty, parts and labor, with the exception of shipping. Warranty is limited to repair or replacement at our option if product proves to be defective upon our inspection. This warranty does not cover installation, or damage resulting from accident, misuse or abuse, improper wiring, incorrect voltage, or any product which has been opened, altered or tampered with in any way. This warranty does not cover or apply to lamps, fuses, belts, triacs, relays, cleaning or adjustments, elimination of static or other electrical interferences (i.e. lightning, power spikes) that may be damaged due to installation, removal, or normal wear. Under no circumstances will Techni-Lux be liable for any expenses incurred by reason of use, misuse or sale of any product. Dealers which choose to replace parts under warranty can not be reimbursed or compensated for any labor charges incurred in the process.

Limitation of Liability: Any liability for consequential and incidental damages is expressly disclaimed. Techni-Lux's liability in all events is limited to, and shall not exceed, the purchase price paid.